

Terms of Use

Effective Date: September 14, 2026

Business Name: Matson's Laboratory, LLC

Contact Email: doscience@matsonslab.com

Contact Phone: (406) 258-6286



By submitting animal specimens to us or using our wildlife aging services, you agree to be bound by these Terms of Use. Please read them carefully before submitting any samples.

1. Description of Services

We provide wildlife aging estimates using cementum annuli analysis on physical tooth specimens submitted by clients. The results provided are scientific estimates, and we do not guarantee 100% accuracy in biological age.

2. Client Representations and Warranties

By submitting any biological specimen (e.g., jaw, tooth, or other remains) to us, you represent, warrant, and covenant that:

- **Legality:** The specimen was harvested, acquired, and possessed legally in strict compliance with all local, state, federal, and international laws, regulations, and wildlife management rules.
- **Permits:** You have obtained all necessary tags, permits, and permissions required to harvest, transport, and ship the specimen.
- **Disease Risk:** You will inform us if your specimen originates from an animal known or suspected to carry highly contagious or regulated wildlife diseases (such as Chronic Wasting Disease) so that we can implement the necessary safeguards when processing the specimen.

3. Submission and Shipping Guidelines

- **Packaging:** You are solely responsible for properly harvesting, cleaning, packaging, and labeling all specimens according to our provided submission instructions.
- **Shipping Risk:** You accept all risks of loss, damage, or degradation of the specimen during transit to our facility. We are not responsible for packages lost or delayed by shipping carriers.
- **Non-Returnable Samples:** Specimens are typically destroyed or altered during testing and will not be returned to you unless specific arrangements have been made upon order submission.
- **Additional Charges:** Not adhering to our policies, guidelines, or instructions can result in additional charges at our discretion.

4. Fees and Payment

- **Pricing:** You agree to pay the fees associated with the requested services as outlined on our pricing page or invoice at the time of submission.
- **Payment Terms:** Payment must be completed in full before we release the final age results.
- **Refunds:** Once samples begin processing, we will not issue any refunds.

5. Samples Received For Cementum Age Analysis

We recognize that the samples we receive, as well as the ages that we provide, are the confidential property of the party who submitted the samples. Permission will be sought before samples or data are distributed to another party. We may request permission to use additional samples received for research purposes. We will only conduct research with your samples if your consent is granted.

- **Storage:** We will keep microscope slides for five years, paraffin blocks for six months, and sample envelopes for three months after we complete your order. If you would like them kept longer, please request them to be returned to you; you must agree to cover all return shipping costs. Electronic copies of age results in .xlsx format are maintained on duplicate hard drives and can be requested at any time.
 - Jaws received will be immediately disposed of after teeth are extracted for aging analysis, unless explicitly requested that we save the jaws and return them to you. You must agree to cover all return shipping costs. We will not store jaws for any extended period of time.

6. Turnaround Times and Delays

Any stated turnaround times are estimates only. While we make every effort to deliver results within the projected timeframe, biological processing can be delayed by seasonal high volumes, sample quality issues, or laboratory backlogs. We are not liable for any direct or indirect damages resulting from delayed results.

7. Official Contracts

Our business maintains contractual relationships with various agencies and researchers worldwide.

- **Official Information:** Content on this Terms of Use document is for general business and capability information only. It does not supersede, modify, or replace the official terms of any active contract, Statement of Work (SOW), or procurement vehicle.

8. Limitation of Liability

In no event shall the Company, its owners, or employees be liable for any indirect, incidental, special, consequential, or punitive damages arising out of or relating to your use of our services. Our total liability for any claim arising out of these Terms or the services provided shall not exceed the total amount actually paid by you to us for the specific sample in question.

9. Indemnification

You agree to defend, indemnify, and hold harmless the Company and its personnel from and against any claims, liabilities, damages, judgments, losses, costs, or expenses (including reasonable attorneys' fees) arising out of or relating to your breach of these Terms, your violation of any wildlife laws, or any third-party claims regarding the ownership or legality of the submitted specimens.

10. Governing Law

These Terms and any disputes arising out of them shall be governed by and construed in accordance with the laws of the State of Montana, without regard to its conflict of law principles.

11. Modifications to Terms

We reserve the right to modify these Terms at any time. Any changes will be posted on our website with an updated effective date. Your continued submission of specimens following any changes constitutes your acceptance of the new Terms.

12. Privacy Policy

We respect your privacy and will only use your information to communicate with you regarding your orders. Read our **Privacy Policy** for more details on how we handle your personal data.